

Seeing the big picture

SUMMIT LAKES EYE CARE | LEE'S SUMMIT, MISSOURI



Dr. Eric Roadman and his staff at Summit Lakes Eye Care believe in creating long-lasting patient relationships based on a strong foundation of expertise and innovation. They take pride in their service, implementing the latest developments in eye care for their customers from routine eye exams to more challenging complications. By getting to know their patients, they are able to build deep-rooted connections and have been serving the Kansas City area for over ten years.

When Dr. Roadman began searching for a Merchant Services provider, he knew he needed someone who shared the same core beliefs upon which he built his clinic. Based on his checking account relationship with the bank, he understood that Commerce wasn't simply a processor, but rather a one-stop solution that takes the time to get to know their customers and what they value.

“**Commerce Bank's devotion to our practice helped make the transition and implementation process completely seamless.**”

“We considered other providers, but Commerce Bank showed a clear commitment to our practice by presenting us with a more economical way to accept American Express clients and supplying us with more detailed processing information.” Commerce Bank's dedication to produce robust business solutions and provide high-touch customer service represents the key business principles Dr. Roadman wants in a provider.

By aligning with Summit Lakes Eye Care's business goals, Commerce Bank has become a reliable source of knowledge and trust. “There are many choices when it comes to merchant services, but we find Commerce Bank's personal touch and courteousness extremely satisfying as they support our business. Through streamlined reconciliation, simplified credit card processing and enhanced patient service offerings, we have found an appreciated financial partner.”



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