

Paulo Products: Transcript

The Commerce Bank DirectCheck card is a really great program. It's been around for 10 years, and we've been with it the whole time.

Commerce Bank has very good customer service. It's nice to have personal attention, and it's nice to be able to get to know one representative.

You can call them, and you don't have to say, "I'm from this company, and don't you remember me?" You don't have that. You call and say, "Hey! It's Amber" And she says, "Oh! Hey, Amber! How are you doing?"

They're there to take care of your problems right away. I just like that personal attention, not just with the employees, but also with those of us who are administering the program and trying to help the employees understand it.