

Video Transcript: CommercePayments™ ClaimsPayments

Claim payments can impact your customer experience, associate engagement, and loss-adjustment expenses. At Commerce, we understand that.

That's why we have reinvented the claims payment experience.

Introducing the new CommercePayments Claims Payments system.

You've waited long enough for a solution that provides single & multi-party electronic claims payments, while giving insureds faster access to their funds without increasing the burden on your adjusters.

CommercePayments offers several benefits for your insureds.

First, with convenient payment options, your insureds get paid the way they want.

Additionally, faster electronic payment options put money in the hands of insureds quicker than traditional checks, reducing downtime waiting on the mail, making trips to the bank, or having holds on their funds.

Finally, the improved claims payment process features an automated, mobile friendly portal, accommodating active lifestyles while eliminating follow ups with adjusters.

The CommercePayments Claims Payments system also provides solutions for your company.

The system decreases associated check costs, handles escheatment, and reduces rental days & additional living expenses by providing faster cash in hand.

You'll also be able to provide insureds with electronic payment in as fast as thirty minutes.

And, the solution doesn't require your adjusters to change the way they do business since they can issue payments in your system the way they always have.

Plus, insureds' payment questions will come to us and not you.

Interested in improving your claims payment process with greater customer satisfaction, better adjuster engagement, and all while reducing expenses?

Visit our website for more information.