

## CollectPay Online® Explainer Video Script

We live in the age of connectivity. When your customers want to pay their bills, they expect to have a wide range of bill payment options to choose from.

With CollectPay Online® from Commerce Bank, we make it easy for your customers to pay you. CollectPay Online® is a multi-channel SaaS based electronic bill presentment and payment solution that enables you to accept payments from your customers while providing them with the mobility and flexibility they expect.

Look. It's simple.

With CollectPay Online®, you can offer your customers secure and convenient ways to pay. Anytime, Anyway and Anywhere.

Give your customers the convenience and flexibility to pay through:

- Mobile
- Web
- IVR
- Agent and
- Walk-In Channels

Using their choice of payment method, such as:

- Bank Account
- Credit or Debit Card
- Or Cash

And their choice of payment option, such as:

- One-time
- Recurring
- Or Autopay

With CollectPay Online®'s self-service payment portal, enable your customers to view their bills, enroll in paperless billing, set up and manage their payments.

And with CollectPay Online®'s customer care portal, enable your staff to look up customer profiles, schedule and manage payments on behalf of customers and perform other customer service tasks.

CollectPay Online® helps you better engage customers by delivering a consistent and seamless bill payment experience.

Best of all, it can easily be tailored to your business needs.

You have Control and Flexibility.

Contact us today to learn how CollectPay Online® can help you accelerate cash flow, reduce costs and increase customer satisfaction and loyalty.