

PodPrint Testimonial: Transcript

I'm Jim Rishel. My wife and I, Grace, own PodPrint.

I started this company in 1978. It's been a lot of hard work, but very satisfying.

The technology and equipment that we've had to work with; we've tried to stay as current as we could. We saw the digital age coming and having the ability to produce something on-demand and very quickly at the highest quality is very important.

That seems to be the key to our success at this point: the highest quality and fast.

We have a phenomenal staff. We all believe in talking good care of the customer and everything else will take care of itself.

[Graphic: Prior to working with Commerce, Jim's team experienced a cyber-attack.]

It was an I. T. problem. We were looking at a screen that looked like our regular banking screen in every way, but it was an imposter.

We needed to make sure that never happened again.

[Graphic: Commerce approached PodPrint with tools designed to enhance security.]

Chris at Commerce was persistent - in very good way. Even though at that point we weren't doing business with Chris, He was our go-to guy when we realized we needed to make a change.

I'm not a very technical person, but people here are, and they take advantage of all the opportunities that Commerce has.

We're very satisfied. I've gotten to know them very well. They are taking care of me, and I'm happy, and I know I can count on them.

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