

## **Growth: Transcript**

My role at Commerce Bank is to support a branch and I get the privilege to work with our clients, employees building a relationship that makes people keep coming back.

My role inside the bank is right now, is work inside the Trust Company, handling investments.

My name is Angela Campbell, I am a Contact Center Manager.

On a day to day basis, I manage the contact center where we handle eight to ten thousand calls a day, answering general customer service inquiries.

I am a Commercial Banking Division Manager.

I oversee a group of lenders, responsible for really our western half of the commercial banking footprint about six states west of the Mississippi river.

My name is Kala Gebhard and I'm part of our Talent Management team.

I manage our corporate internal communications and also provide support for executive communications and projects.

I started out with the bank as a Teller then I had an opportunity to become the Teller Supervisor.

After that, I moved up to the Trust Company.

My career started with Commerce eleven years ago and from there I was promoted to a Senior Contact Manager where now, I am an Assistant Vice President.

I started my career with Commerce while in college as a part-time Teller.

After I graduated, I relocated for a new role and from that point on, I've had the opportunity to work in five different roles, and each new role has allowed me to broaden my knowledge on the organization.

The bank has been very supportive in my growth from a training perspective, and that's been the ability to participate in a few of our training programs.

They've also been very supportive in the things that I've that I've wanted to do that were outside of Commerce.

If I went to my boss and said "I think this is something that could help us out and help the bank out."

He was always really supportive of that.

The bank has supported my professional growth through training and development opportunities.

My managers have always been very supportive of me.

They've always wanted me to learn something new.

Commerce offers a variety of resources both internally and externally, that allow you to professionally grow in your career.

I've had the opportunity to participate in our own leadership development programs.

I don't think I would be where I am today without the personal growth and exposure I've gained through our leadership programs.

I see my future definitely continuing to grow, Commerce has supported me the opportunity to participate in both an internal and an external leadership development program, so I'm excited about them.

Commerce has been my single employer since I left college and they've been a great place to be.

They've allowed me many opportunities along the way and I continue to see opportunities ahead of Commerce.

Your career path at Commerce is truly an open road.

You can take it in so many different directions and just explore the possibilities.

You never know what opportunity comes along next.

I think if someone wants to work at Commerce you have to really want to learn something.

I think you have to want to give your very best.

It has been encouraging for me, actually I'm getting goose bumps just thinking about it, because it's been so rewarding for me.

It's been so powerful and it's made my family very proud.

It's made me very proud to say that I work at the organization

If you want to make a difference, this is the organization that I would say you have to sign up for.