

COVID-19 Q&A Video – Transcript

At Commerce Bank, we understand that unprecedented times can bring a lot of questions.

So we'd like to answer some of the most common ones.

If you need to cash a check drawn on Commerce, you may be wondering what to do.

We're temporarily changing practices to make it easier to cash checks via the drive thru, instead of coming inside.

This temporary change to drive-thru services also applies to special things, like money orders or transfers from payroll cards.

If you need to open a new account, the best way to do this is online at commercebank.com. You can also call us at 800-725-0512.

Be sure to take advantage of our free mobile banking app and mobile deposit tools. And if you do need to head out to the grocery store or pharmacy, we have contactless payment methods available.

If you're a Commerce customer facing financial hardship due to the impact of the coronavirus, we'd like to help. Call us at 833-518-3458 to discuss your accounts.

For more information, visit commercebank.com/coronavirus.

Commerce Bank. Challenge Accepted.