

Zelle® Descriptive Transcript

[Logo: Zelle]

Speaker 1

Zelle is an easy way to send and receive money with friends, family, and those and trust at different banks and credit unions for all sorts of things. You can use Zelle today right from your mobile banking app. With Zelle, money moves directly between bank accounts in minutes, not days, making it fast, safe, and easy to send and receive money. Here's how Zelle works.

[Shows a pizza.]

Speaker 1

Say you want to pay Jen back for your part of the pizza you shared.

[An app screen appears. Text: Commerce Bank, Zelle Enrollment]

Speaker 1

Log in to your mobile banking app and enroll your email address or US mobile number with Zelle.

[Text: Send Money with Zelle]

Speaker 1

Once you're enrolled, you can use Zelle within your mobile banking app to send money to Jen.

Enter Jen's email address or US mobile phone number to send her money. Double check that you have Jen's correct info before you hit send to ensure you're sending money to the right person.

[A checkmark appears above an avatar and email address.]

Speaker 1

If Jen is already enrolled with Zelle, the money will arrive directly in her bank account in minutes. If she's not enrolled with Zelle, she'll get a message explaining how to enroll so she can receive her money after enrolling with Zelle. The money will go directly into Jen's bank account. Keep in mind with Zelle, money can move from your bank account to someone else's in minutes, so it's important and trust the person you're sending it to.

Now that you paid Jen back, it's time you both start looking for the next great pizza place to try Zelle. This is how money moves.

[Logo: Zelle Text: Zelle and the Zelle related marks are property of Early Warning Services, LLC]