



COMMERCE BANCSHARES, INC.

INVESTOR UPDATE
FEBRUARY 2017

Charles G. Kim
Chief Financial Officer

Paul Steiner Assistant Controller



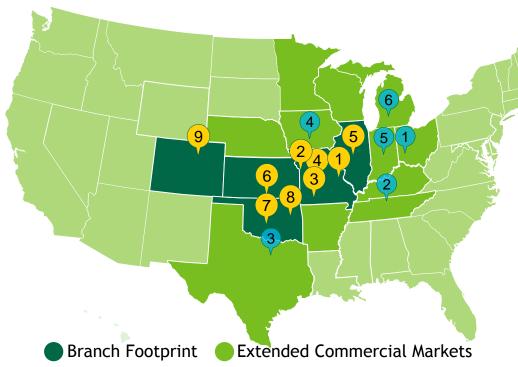
CAUTIONARY STATEMENT

This presentation may contain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, such as statements of the Corporation's plans, goals, objectives, expectations, projections, estimates and intentions. These forward-looking statements involve significant risks and uncertainties and are subject to change based on various factors (some of which are beyond the Corporation's control). Factors that could cause the Corporation's actual results to differ materially from such forward-looking statements made herein or by management of the Corporation are set forth in the Corporation's 2016 3rd Quarter Report on Form 10-Q and the Corporation's Current Reports on Form 8-K.



ABOUT COMMERCE BANCSHARES





Commercial Payment Services

Nine key markets

• St. Louis • Central Missouri

❷ Kansas City
❺ Central Illinois

Springfield

6 Wichita

Commercial offices

CincinnatiDallas

Nashville

Des Moines

Tulsa

Oklahoma City

O Denver

6 Indianapolis

6 Grand Rapids

Super-Community Bank founded in 1865

39th largest U.S. bank based on asset size¹

\$25.6 billion in assets

\$21 billion in total deposits

\$43 billion in Trust assets

184 branches and 378 ATMs

(152) thousand mobile customers

396 thousand active online banking customers



SUPER-COMMUNITY BANK PLATFORM

A CONSISTENT STRATEGY WITH A LONG TERM VIEW

Community Bank



- Responsive to customer needs and changing preferences
- Core values embraced by employees
- Award winning customer service
- Focus on the full client relationship

Customer relationship-based We ask, listen and solve.

High performing teams and engaged workforce

Investment in distinctive, highreturn businesses

Long history of top quartile credit quality metrics

Disciplined approach to acquisitions

Focus on operational efficiencies

Super-Regional Bank



- Sophisticated payment system capabilities
- Broad consumer product offerings
- Private Banking;
 Trust; Capital
 Markets
- Shareholder driven and strong financial performance
- Competitive on unit costs





A STRONG EMPHASIS ON CULTURE

Giving **VOICE** to our **VALUES**

We have a long term
View

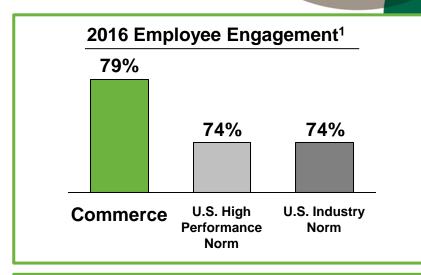
We collaborate as **O**ne team

We act with **I**ntegrity

We are Customer focused

We strive for **E**xcellence

- Engaged, long-term leadership team
- Focus on people/talent development
- Knowledge of customers and markets
- Collaboration drives sales across business lines
- Focus on EPS growth
- Investing in the communities in which we operate



- Provided almost \$4 million in community support²
- Rated "outstanding" from the Federal Reserve for community reinvestment
- Employees performed more than 150 community service acts in 2015

ENABLES EXECUTION OF CORPORATE STRATEGIES



STRONG FINANCIAL PERFORMANCE IN 2016

1 year TOTAL RETURN ON COMMON STOCK 145%

Growth in Earnings per Share

†7%

Deposit growth \$1.1 billion

16%

Market capitalization

\$5.9в

Growth in loans \$983 million

18%

Revenue growth

17%

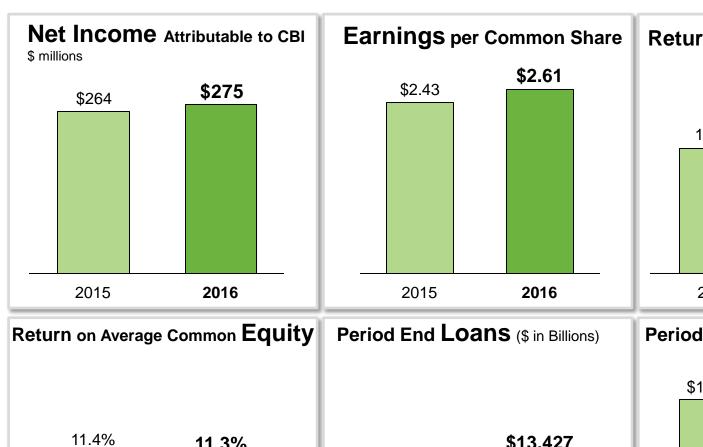
Net loan chargeoffs to loans

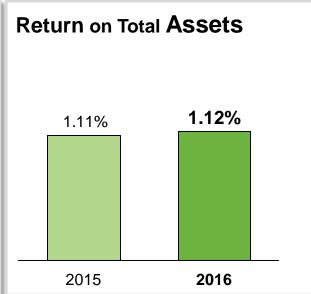
.25%

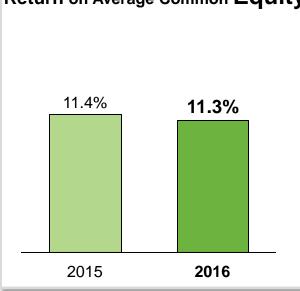
Long term performance remains strong

10 year TOTAL SHAREHOLDER RETURN @ 9.66%

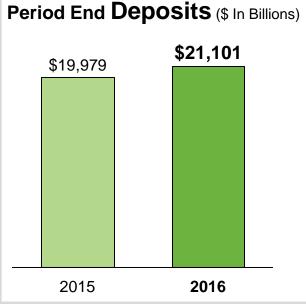
FINANCIAL PERFORMANCE VS. PRIOR YEAR



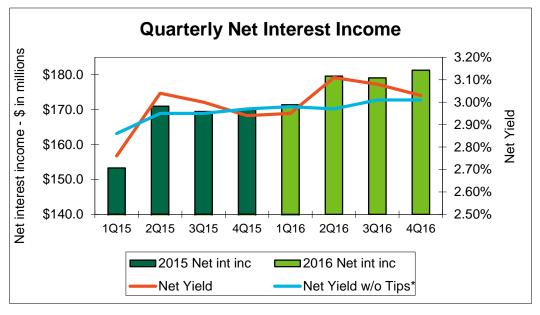






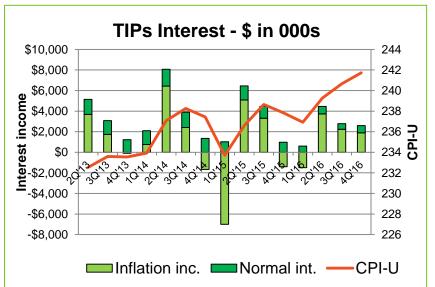


NET INTEREST INCOME: YTD - December 31, 2016



- Net interest income grew \$46 million vs the prior year resulting from loan growth, increased securities yields and stable funding costs.
- TIPs inflation income totaled \$6.4 million vs \$0 in 2015.
- In 4Q16 (excluding TIPs & non-recurring)
 NIM was 3.00% vs 2.97% in 2015.

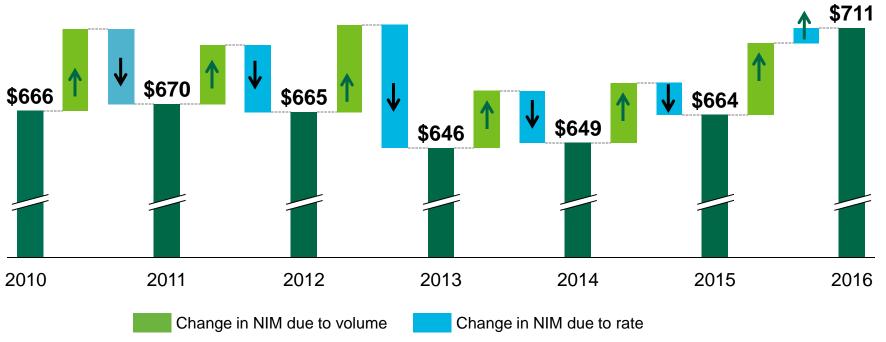
Tax equivalent – YTD	2015	2016	Change
Rates earned – assets	3.06%	3.18%	0.12%
Rates paid – liabilities	0.20%	0.22%	0.02%
Net yield – earning assets	2.94%	3.04%	0.10%





GROWTH IN VOLUME DRIVING \$46million INCREASE IN NIM

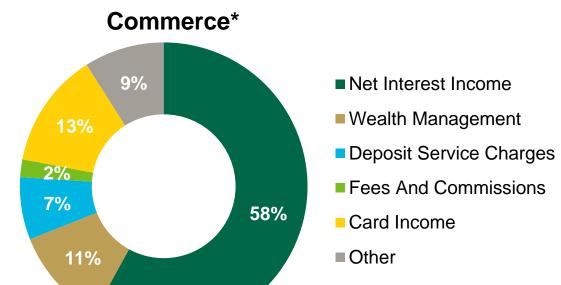
Tax Equivalent Net interest Income: 2010 – 2016 \$\$ in millions

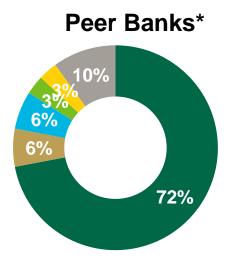


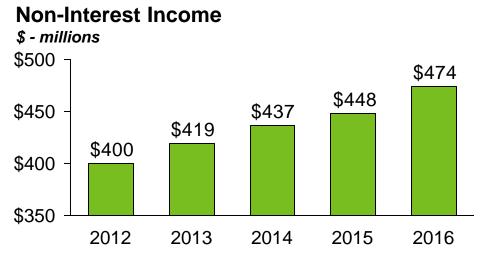
- Lower rates have been pushing the net interest margin lower since 2008
- A larger balance sheet mitigated some pressure from lower rates
- Looking forward, the net interest margin has room to expand when rates move noticeably

FEE INCOME REACHES 42% OF TOTAL REVENUE

Balanced mix of interest and non-interest income







Continued focus on growing fee income through new and existing product and services offerings

Examples:

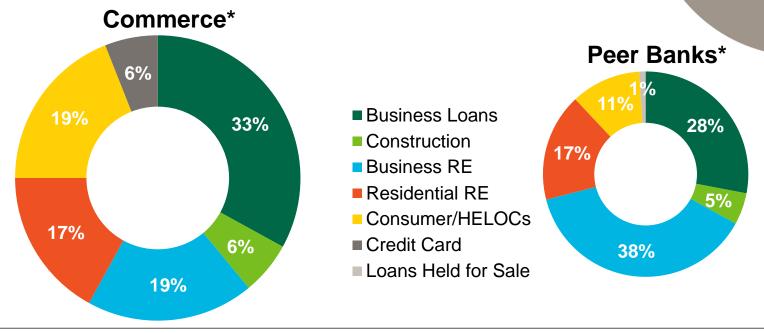
- Toggle™
- Remitconnect[™]
- Supply chain finance
- Insurance claims payment processing
- Accounts Payable automation
- Swaps

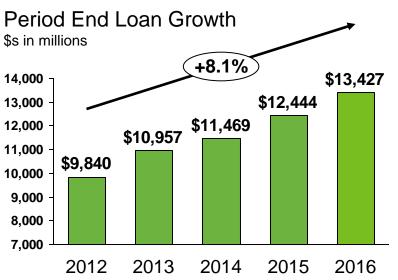
Commerce Bancshares, Inc.

Peer Banks include: ASB, BKU, BOKF, CFR, FCNCA, FHN, FNB, HBHC, IBKC, ISBC, PB, SBNY, SNV, TCB, UMBF, UMPQ, VLY, WBS, WTFC

*Source: SNL & FIS as of 09/30/2016 11

WELL-DIVERSIFIED LOAN PORTFOLIO





2016 Loan Growth came		
from	DOLLARS	%
Business RE	\$ 288	12%
C&I	263	9%
Construction	167	28%
Personal RE	96	5%
Lease	61	13%
Auto/consumer	54	2%
Tax-free	54	7%

Period end December 31, 2016 Peer Banks include: ASB, BKU, BOKF, CFR, FCNCA, FHN, FNB, HBHC, IBKC, ISBC, PB, SBNY, SNV, TCB, UMBF, UMPQ, VLY, WBS, WTFC

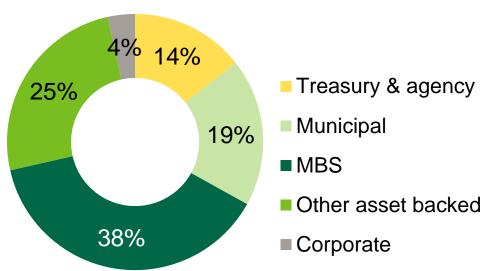
*Source: Financial Information Systems data as of 09/30/2016

Commerce Bancshares, Inc.

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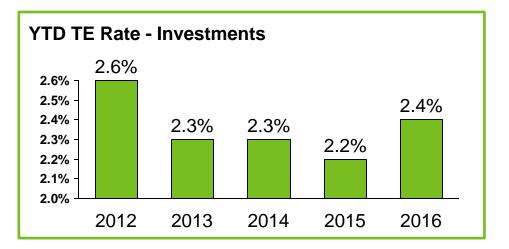
INVESTMENT PORTFOLIO: HIGH QUALITY, DIVERSE, SHORT DURATION

Composition of AFS Portfolio



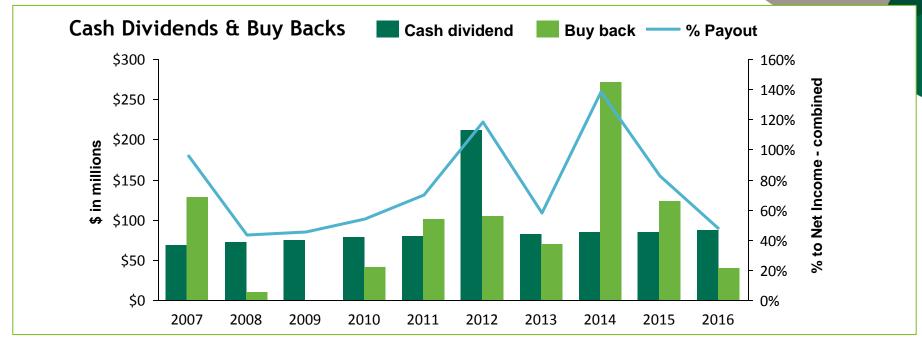
AFS Portfolio as of 12/31/2016			
Total investments		\$9.6 billion	
Unrealized gain		\$49 million	
12 month maturities / pay-downs		\$1.7 billion	
 Duration			
December 2013	2.9 years		
December 2014	2.4 years		
December 2015	2.9 years		
December 2016	2.9 years		

December 31, 2016	Weighed Avg. Rate	Weighted Life (years)
Treasury & agency*	1.4%	4.0
Municipal - TE	3.7%	5.2
MBS	2.5%	3.6
Other asset-backed	1.6%	2.1
Corporate	2.5%	5.1





STRONG CAPITAL POSITION FLEXIBILITY IN CAPITAL PLANNING



Year-end capital ratios	
Tier 1 common risk-based capital	11.6%
Tier 1 risk-based capital	12.4%
Total risk-based capital	13.3%
Leverage ratio	9.6%

- ASR transactions totaled \$200 million in 2014 and \$100 million in 2015.
- Market transactions totaled \$39 million in 2016.
- 2012 included a special cash dividend of \$212 million.

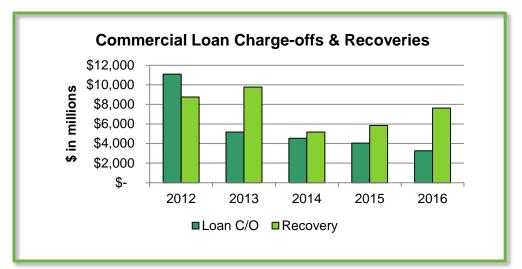
49 consecutive years of regular common cash dividend increases



NET LOAN CHARGE-OFFS YTD - December 31, 2016

\$ in 000s	2015A	2016A	Actual \$ Change	2016 Loss Rate
Business	\$ (400)	\$ 616	\$ 1,016	0.02%
Leases	12	-	(12)	0.00%
Overdraft	1,350	1,339	(11)	28.42%
Construction	(1,262)	(3,712)	(2,450)	(0.48%)
Business R/E	(133)	(1,281)	(1,148)	(0.05%)
Personal R/E	441	(6)	(447)	0.00%
Consumer	8,278	9,047	769	0.46%
HELOC	402	485	83	0.12%
Credit card	25,039	25,430	391	3.39%
Total	\$ 33,727	\$ 31,918	\$ (1,809)	0.25%

- Net recoveries on construction loans in 2015 drove commercial loan losses lower last year. Overall commercial loan loss rates are very low.
- Consumer credit card losses declined in the current quarter; credit quality remains strong.
- Growth in consumer loan losses reflective on growth in auto portfolio; losses on marine/RV continues to decline as portfolio runs off.



\$ 000s	2015	2016
Non-accrual loans	\$ 26,575	14,283
Foreclosed assets	2,819	366
Total	\$ 29,394	14,649

MAINTAINING THE BALANCE



Strong performance; ongoing refinement of the "Core Bank"

- Super-Community Bank platform
- Relationship-based banking
- High-touch customer service
- Full suite of product and service offerings
- Disciplined attention to risk return
- Divest in businesses & activities that no longer provide acceptable returns
- A highly engaged workforce
- Focus on profitability and shareholder return

SIMPROVEMENT CUSTOMER FOCUSED

NAESTMENY



Disciplined focus on priority blue chip investments

- Funding Future Growth
- Expansion Market Growth
- Transform the Retail Model
- Enhance Private Client Model
- Health Services Financing
- **Claims Payments**
- Supply Chain Finance
- Commerce Bank Mortgage
- Enterprise CRM
- Succession Planning

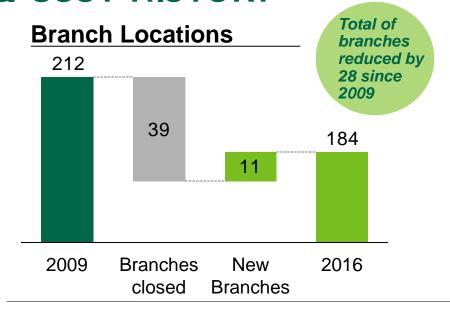


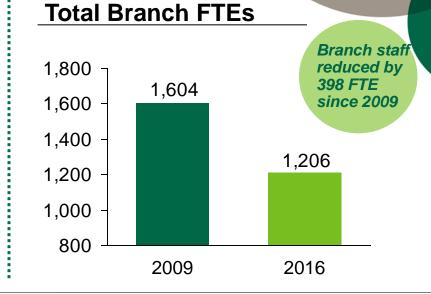


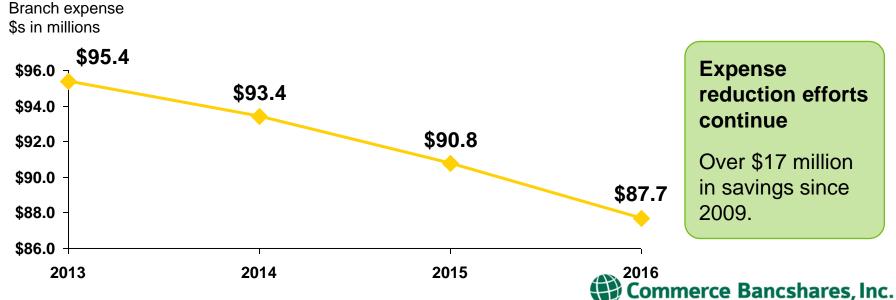


...emphasis on culture, collaboration & core values

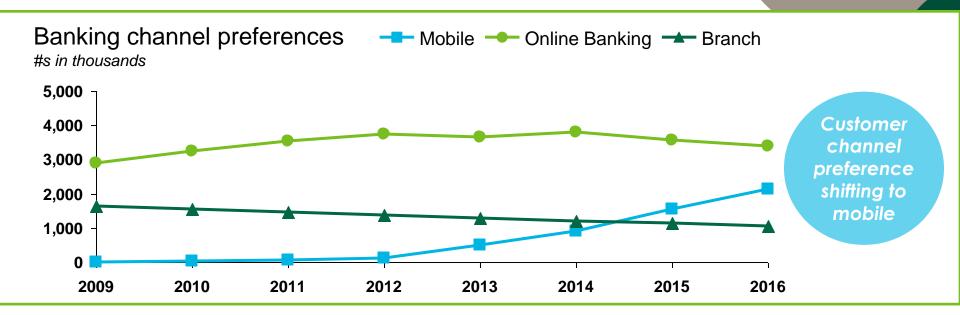
COMMERCE BANK: CORE RETAIL BRANCH & COST HISTORY







TRANSFORMING THE RETAIL MODEL



Key retail objectives

- Grow priority mass affluent segment
- Invest in digital channels / Improve digital sales & client experience
- Develop new fee income programs
- Develop innovative product offerings and marketing approaches



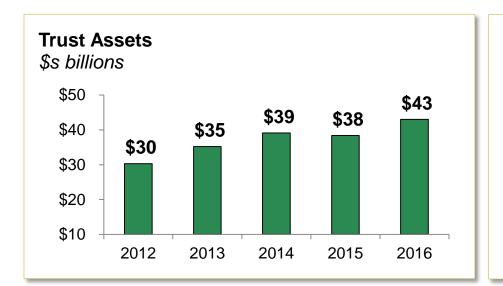


Retain Customer and Employee Engagement



For high net worth individuals who are looking to simplify their complex financial life, The Commerce Trust Company provides a full-service approach to wealth management.

- \$43.1 billion in total client assets¹
- \$25.4 billion in assets under management
- 22nd largest bank-owned Trust Company in the United States²
- Record sales in Asset Management up 7% over prior year



Key Priorities

- Enhanced Private Client model
- Asset Management sales growth
- Institutional Trust Asset Management sales growth
- Implement Marketing strategies
- Enhanced sales partnerships from Commercial & Retail channels



Personal &

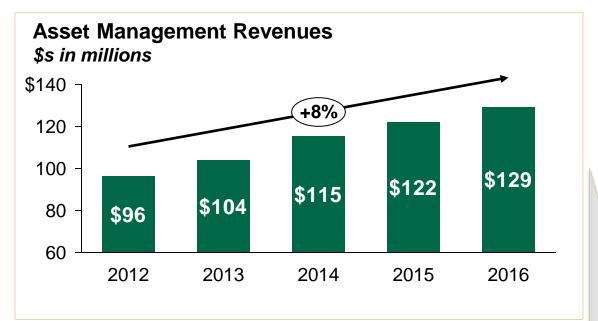
Family Goal

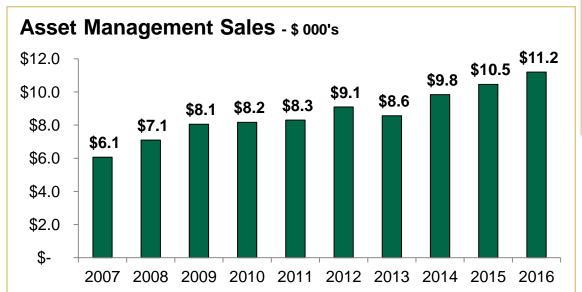
YOUR GOALS

DOCUMENT

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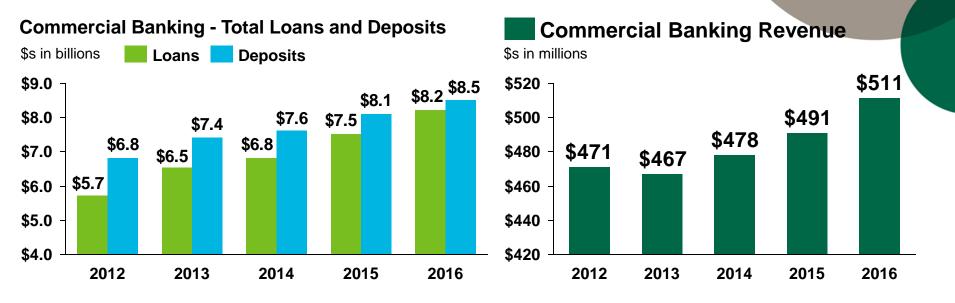
TRENDS IN TRUST REVENUE AND SALES





- Solid growth in fee continues; profit margins reach 40% in 2016.
- Attrition rates remain below industry results.
- Demand continues for asset management services.
- Record sales of \$11.2 million achieved in 2016.

COMMERCIAL - REVENUE GROWTH OPPORTUNITIES

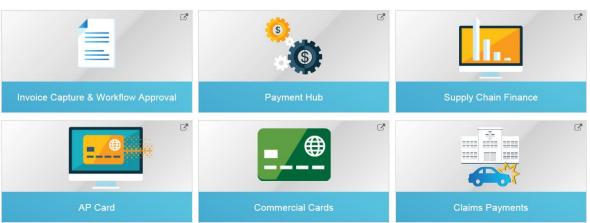


Key Priorities:

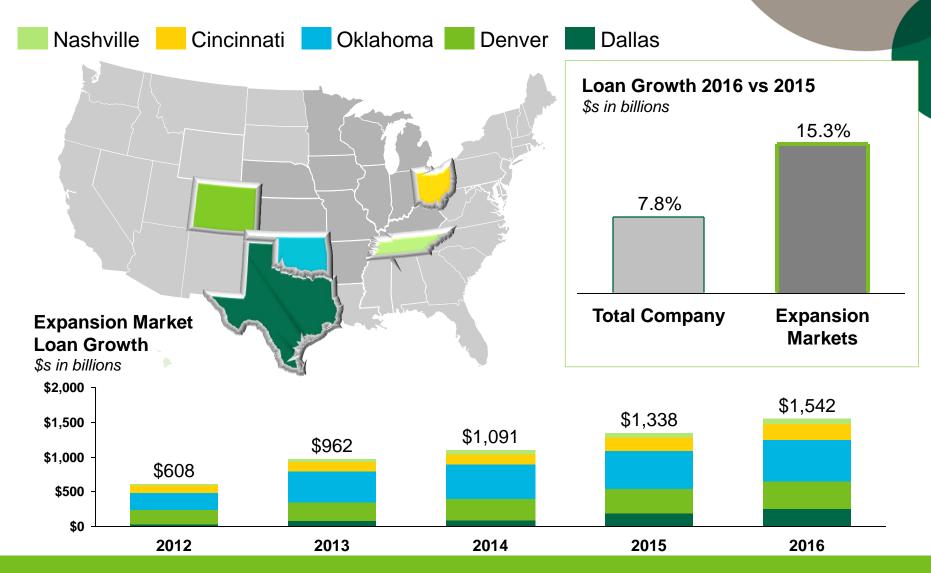
- Build out capabilities in Expansion Markets
- Refine Healthcare Banking strategy
- Embrace innovation in the Payments Systems

EMBRACING INNOVATION IN THE PAYMENTS SYSTEMS

Our full suite of products and services brings real value to client relationships



COMMERCIAL BANKING - EXPANSION MARKETS



EXPANSION MARKETS OFFERING GROWTH OPPORTUNITIES



CARD PRODUCTS - A LEADER AMONGST U.S.BANKS

CONSISTENTLY RANKED AMONG THE TOP ISSUERS IN THE NILSON REPORT

Commercial Card Issuer

#11

Purchasing Card Issuer

#7

Bank Acquirer

#10

Consumer Card

#13

Debit Card

#19

Prepaid Card

#13

A FULL SUITE OF INNOVATIVE CARD AND PAYMENT PRODUCT OFFERINGS

Supply Chain Finance

Health Services Financing

Claims Payments Multi Account Chip

Co-Brand

toggle®

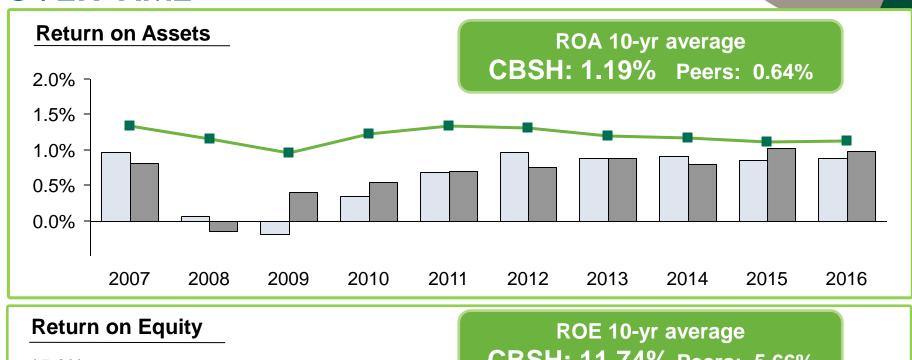
Prepaid Expense

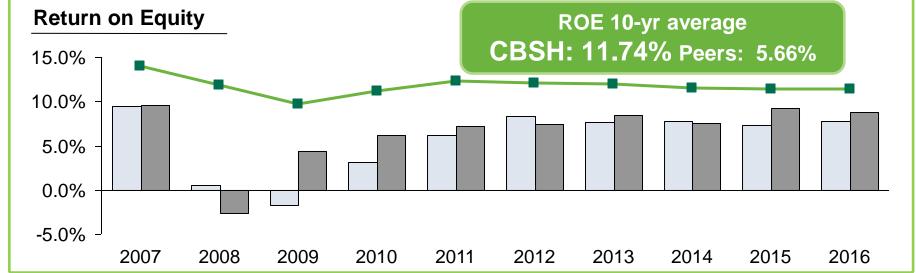






COMMERCE BANK MAINTAINS SOLID PERFORMANCE OVER TIME — Commerce Bank — Peer Banks — Large Banks

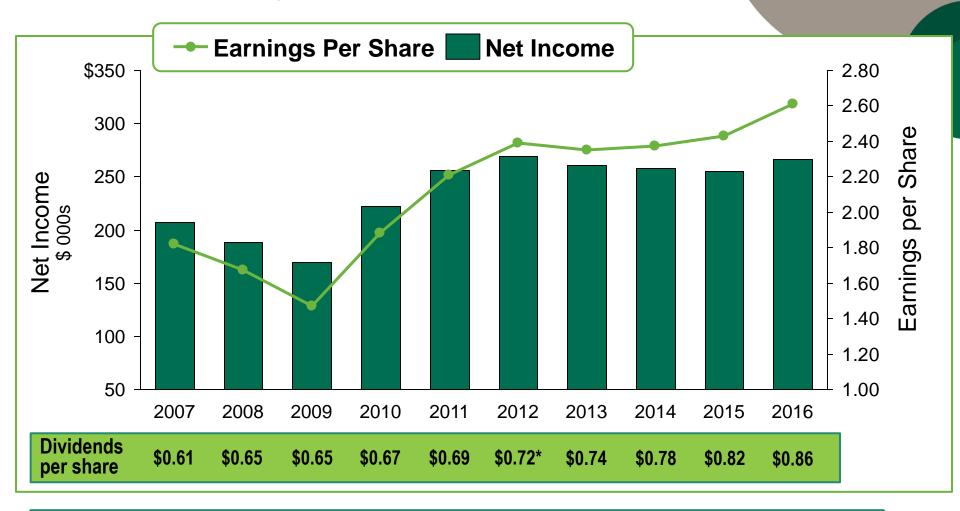




Peer Banks include: ASB, BKU, BOKF, CFR, FCNCA, FHN, FNB, HBHC, IBKC, ISBC, PB, SBNY, SNV, TCB, UMBF, UMPQ, VLY, WBS, WTFC; Large Banks include: JPM, BAC, C, WFC USB, PNC, FITH, RF



LONG TERM VIEW: NET INCOME AND EARNINGS PER SHARE



EPS REMAINS STRONG

49TH CONSECUTIVE YEAR OF DIVIDEND GROWTH IN 2017

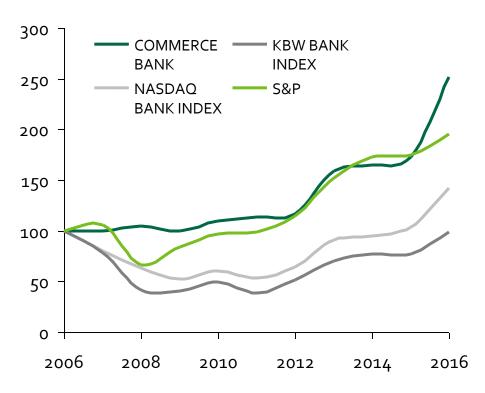


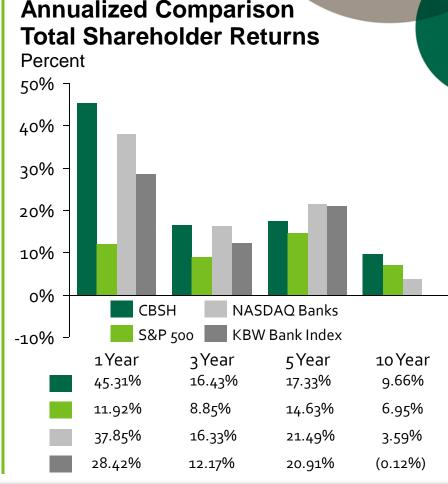
STEADY SHAREHOLDER RETURNS

(as of December 31, 2016)

Total Shareholder Returns

Indexed, 12/31/2006 = 100





Consistent, positive returns to shareholders
Significant outperformance relative to banks over long period

